



Client Testimonial Century 21 Department Stores

- ◆ "Just a quick word of thanks for the prompt response to last week's Lawson dilemma. You have always managed to correctly diagnose and remedy extraordinary situations that occur within our Oracle environment, especially when Lawson Global Support tells us to 'speak to your Oracle DBA--our maintenance doesn't cover database issues'."
- ◆ "C21 considers this outsourcing of DBA-related activity to be a true win-win scenario: we could never make it economically viable to keep a full-time DBA on staff."

-- Jonathan Schwartz, Project Manager, Century 21 Department Stores

Established over 40 years ago, Century 21 Department Stores, also known as "New York's Best Kept Secret®", has established an impeccable reputation for fine quality merchandise at excellent prices, coupled with superior customer service

Visit Century 21 Department Stores' website at www.c21stores.com.

John Henley has over 15 years of consulting experience in the IT industry--spanning multiple industries, including healthcare, government contracting and professional services. He holds an undergraduate Business Administration degree from James Madison University and a Masters in Information Systems from George Mason University. He worked for one of the largest software companies in the world before founding Decision Analytics in 1990. Decision Analytics, based in Arlington, Virginia, provides technology consulting and software development services, with a primary focus on Lawson Software products. Reach John via email at john.henley@danalytics.com

© Copyright 2001, Decision Analytics. All rights reserved.

Decision Analytics and the Decision Analytics diamond logo are the trademarks of Decision Analytics.

LAWSON INSIGHT is a registered trademark of Lawson Software. Other company and product names are the trademarks of their respective companies.



<http://www.danalytics.com>

**3118 North John Marshall Drive
Arlington, Virginia 22207-1375**

Tel: (703) 534-6153

Fax: (703) 534-2731